

Connelly's Office National



VISION – Why we are here

Empowering Local Business to drive OUR Regional Development & Prosperity

MISSION – What we do

To serve and add idea-driven value to local business and organisations.

To be the leader in our community for any office or business challenge.

We achieve this by providing Office Supplies, Office Furniture, Office Technology with associated technical and user support services, and as a facilitator to connect other local businesses in our local network.

VALUES - How we do it (This is our “L.I.F.E.”)

LOYAL – We want to work with people that want to work with us.

L

We consciously support local community first – through our buying choices & our involvement and promotion of organisations in our region, and actively encourage our clients and other local businesses to do the same. Our team live and work in our local region, and we engage in our local community events, through local sponsorships, committee involvement and volunteering and participation.

INQUISITIVE – We will ask lots of questions and get excited about finding solutions when you share with us.

I

We are extremely invested and interested in what is going on around us, so we will ask lots of questions, we want to find out about your business – why you are passionate about it and why you do it. We don't just sell boxes, so we need to understand what you do to see where we can help you. We are the same with our Suppliers and each other – curious how we can learn and improve to maximise our potential.

FAMILY – Our staff, clients and suppliers are family – we learn, share and grow together.

F

As a family-owned business, our team becomes part of the family. We like to think that our clients and suppliers are part of our extended family and hold them to the same high standards. We each have our strengths (and weaknesses) but we always know we are in it together. We each take ownership of our actions and responsibilities and know that we need to play our part for the whole team to be successful, “chip in” and help out whenever required.

EASY - to Work with by Communicating openly & honestly, in a way that is easy to understand.

E

We know that open two-way communication is key to every great outcome. We stake our reputation on what we provide - what we say we will do – we do, and expect the same from our partners and clients! If we recommend a product or service, it is because we believe in it, that it is a quality product, providing a solution with value to the user.